
Evaluation

Crisis Management Training for individuals

A Part of the UNDERSTAND
Training Program

Pilot version



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Evaluation

Name (voluntary):

In order to provide the highest quality training program it is important to get your views on the following questions. Please complete the form and return it to your trainer.

1. Your overall assessment of the course

| Poor | Fair | Good | Outstanding |
|------|------|------|-------------|
| | | | |

Comments: _____

2. Using a rating scale of 1 = lowest, 4 = highest, please indicate the effectiveness of the following sessions:

When the Unforeseen Happens

The content of this session
 in agreement with your needs 1 2 3 4
 Providing useful information 1 2 3 4
 Raising critical questions 1 2 3 4
 Encouraging you to reflect 1 2 3 4
 Inspiring future actions 1 2 3 4

Incident Preparedness

The content of this session
 in agreement with your needs 1 2 3 4
 Providing useful information 1 2 3 4
 Raising critical questions 1 2 3 4
 Encouraging you to reflect 1 2 3 4
 Inspiring future actions 1 2 3 4

Preparatory Measures

The content of this session
 in agreement with your needs 1 2 3 4
 Providing useful information 1 2 3 4
 Raising critical questions 1 2 3 4
 Encouraging you to reflect 1 2 3 4
 Inspiring future actions 1 2 3 4

Immediate Actions

The content of this session
 in agreement with your needs 1 2 3 4
 Providing useful information 1 2 3 4
 Raising critical questions 1 2 3 4

Encouraging you to reflect 1 2 3 4
 Inspiring future actions 1 2 3 4

Managing the Incident

The content of this session
 in agreement with your needs 1 2 3 4
 Providing useful information 1 2 3 4
 Raising critical questions 1 2 3 4
 Encouraging you to reflect 1 2 3 4
 Inspiring future actions 1 2 3 4

Communication Management

The content of this session
 in agreement with your needs 1 2 3 4
 Providing useful information 1 2 3 4
 Raising critical questions 1 2 3 4
 Encouraging you to reflect 1 2 3 4
 Inspiring future actions 1 2 3 4

Human Resource Management

The content of this session
 in agreement with your needs 1 2 3 4
 Providing useful information 1 2 3 4
 Raising critical questions 1 2 3 4
 Encouraging you to reflect 1 2 3 4
 Inspiring future actions 1 2 3 4

Recovery and Return

The content of this session
in agreement with your needs 1 2 3 4
Providing useful information 1 2 3 4
Raising critical questions 1 2 3 4
Encouraging you to reflect 1 2 3 4
Inspiring future actions 1 2 3 4

Additional comments: _____

**International Crisis Management
and Industry Organisations**

The content of this session
in agreement with your needs 1 2 3 4
Providing useful information 1 2 3 4
Raising critical questions 1 2 3 4
Encouraging you to reflect 1 2 3 4
Inspiring future actions 1 2 3 4

3. Please indicate the effectiveness of the discussion points

| Poor | Fair | Good | Outstanding |
|------|------|------|-------------|
| | | | |

Comments: _____

4. Please indicate the effectiveness of the tabletop exercises

| Poor | Fair | Good | Outstanding |
|------|------|------|-------------|
| | | | |

Comments: _____

5. Please indicate the overall performance of the trainer

| Poor | Fair | Good | Outstanding |
|------|------|------|-------------|
| | | | |

Comments: _____

6. How was the physical environment for the training

| Poor | Fair | Good | Outstanding |
|------|------|------|-------------|
| | | | |

Comments: _____

Additional viewpoints

Comments: _____

Thank you for taking time to share your thoughts!